

Press Release

August 5, 2011  
Citi Cards Japan, Inc.

**Information about the Inappropriate Sale of Customer Information**

Citi Cards Japan, Inc. (hereafter CCJ) has come to know that certain personal information of 92,408 customers has allegedly been obtained and sold to a third party illegally. The information that has been compromised includes account numbers, names, addresses, phone numbers, date of birth, gender and the date the account was opened, and only affects CCJ cardholders. It has been confirmed that security information, including Personal Identification Numbers (PINs) and Card Security Code (CVVs) has not been compromised.

CCJ immediately reported the inappropriate sale to the relevant authorities and the police, and has been cooperating fully with the investigation.

While the risk of fraud is minimal due to the absence of security information, CCJ has placed internal fraud alerts and enhanced monitoring on all accounts identified, and no unusual or suspicious credit cards transactions relating to these customers have been detected at this point.

CCJ is taking necessary actions to contact all the customers affected by letter and its homepage. CCJ will re-issue credit cards should affected customers wish to do so. Should any fraudulent transactions occur, affected customers will not be held responsible.

CCJ takes the safeguarding of customers' information seriously and will take firm action against parties involved in the information theft.

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Media Contact:  
Tel: 03-6270-9848