

For Immediate Release

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Omnicell Notifies South Jersey Healthcare Patients of Potential Data Breach

VINELAND, NJ (January 2) – Omnicell, a company that provides automated medication dispensing services for South Jersey Healthcare (SJH), is notifying some SJH patients by mail of a potential data breach. An Omnicell device that contained some patient medication information about a group of SJH patients, as well as some treated at two other health systems, was stolen.

The device was taken from an Omnicell employee's locked car. A police report was filed, but the device has not been recovered. Omnicell is also working with the other two affected health systems to notify their patients of the potential data breach. The incident affected only certain patients treated at South Jersey Healthcare, 99 percent of whom were treated or scheduled for admission at SJH's hospitals between June 1, 2012 and November 12, 2012.

Investigation shows the files on the device could have contained information including patient name, birth date, patient number and medical record number.

Additionally, one or more of the following clinical information may have been involved:

Gender; allergies; admission date and/or discharge date; physician name; patient type (i.e., inpatient, emergency department or outpatient); site and area of the hospital (e.g., specific inpatient or outpatient unit/area); room number; medication name; and medication dose amount and rate, route (e.g., oral, infusion, etc.), frequency, administration instructions, and start time and/or stop time.

The device was password protected, however the information contained was not encrypted. The device did not contain patient medical records, financial, bank account, or insurance information pertaining to any SJH patient. Social Security numbers for certain patients were on the device, although they were not readily identifiable as Social Security numbers.

Omnicell has no reason to believe that the device was taken for the information it contained, or that the information has been accessed or used improperly. However, out of an abundance of caution, letters have been mailed and a dedicated call center has been established to assist the

affected patients. Omnicell will also provide credit monitoring to affected patients if needed, as well as assistance to patients with any complaints of possible identify theft.

As a precautionary measure, Omnicell recommends that affected patients monitor their medical insurance statements and credit reports for any evidence of fraudulent transactions using their identity. If they suspect any fraudulent transactions have occurred, they should also contact their local law enforcement agency or the state attorney general.

Omnicell is continuing to investigate this incident and is working closely with authorities to locate the stolen device and secure all patient information. In addition, Omnicell is taking steps to improve its security programs and practices in response to this incident.

If affected patients have any questions, they may call 855-755-8483, Monday through Friday between 8 a.m. and 5 p.m. Eastern Time.

SJH is a nonprofit, integrated health care system, providing access to a continuum of health services. SJH provides hospital services, numerous community health clinics, home health services, and specialty services, which serve the medical and health care needs of southern New Jersey residents. Please visit www.sjhealthcare.net to learn more.

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